## Credit Card Grade

Having access to a credit card can allow individuals to withstand short-term economic shocks. Unexpected emergencies, like health care costs and auto repairs, can create severe problems for those who are living paycheck to paycheck. For many, a credit card is an important tool that can help them weather these unexpected economic storms.

After housing, auto and student debt, credit card debt is the fourth largest category of consumer debt at $\$ 730$ billion. According to a recent Gallup Poll, more than three-quarters of adults have credit cards and have, on average, 3.4 of them. The poll indicates that less than half of adults carry any credit card debt. Gallup estimates that the average household has $\$ 7,828$ in revolving debt and that the average individual has $\$ 4,028$ in revolving credit.

This data is fairly consistent with a recent Federal Reserve report that noted 57 percent of adults reported that they carried a balance on their credit cards over the past 12 months while 42 percent indicated that they never carried a balance.

As the chart below indicates, those with less income tend to pay more in interest on their most-used credit card than do those with higher incomes. One-fifth of individuals who make less than $\$ 40,000$ regularly use a credit card with an interest rate of more than 20 percent. This compares to eight percent of adults with incomes over $\$ 100,000$.

Interest Rates Paid by Income Level on Credit Cards


The states with the best and worst Credit Card grades are listed below:

| Top 10 States | Bottom 10 States |
| :--- | :--- |
| Minnesota | Georgia |
| South Dakota | Alabama |
| lowa | Oklahoma |
| North Dakota | South Carolina |
| New Jersey | Mississippi |
| New Hampshire | Louisiana |
| Hawaii | New Mexico |
| Wisconsin | Arkansas |
| Massachusetts | West Virginia |
|  |  |

The Credit Card subcategory grade consists of the equal weighting of the following five data point grades (a 20 percent weighting for each data point):

Percentage of Adults Who Always Pay Their Credit Card Bill in Full:

```
Best State - South Dakota: 60.66% U.S.: 52.44% Worst State - West Virginia: 44.99%
```


## Percentage of Adults Who Have Carried a Balance and Paid Interest on Their Credit Cards:

Best State - South Dakota: 39.44\% U.S.: 47.08\% Worst State — Delaware: 55.30\%

## Percentage of Adults Who Made the Minimum Payment on Their Credit Cards:

Best State - New Hampshire: $23.90 \% \quad$ U.S.: $32.37 \% \quad$ Worst State - Arkansas: $39.60 \%$

## Percentage of Credit Card Accounts in Delinquency More Than 90 Days:

Best State - Wisconsin: 0.81\% U.S.: $1.47 \% \quad$ Worst State — Mississippi: 2.35\%

The Average Credit Card Balance Per Borrower as a Percentage of Median Household Income:
Best State-7.59\% U.S.: 9.71\% Worst State - New Mexico: 11.66\%

## Credit Card



## Credit Card Balance

 as a Percent of Household Income

## Credit Card

| STATES ALPHABETICALLY |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Always Paid Credit Card Bills In Full | Carried Balance on Credit Card with Interest Charged | Made only Minimum Monthly Payments on Credit Card | Credit Card Delinquencies | Average Credit Card Balance as a Percent of Median Household Income | Average Credit Card Grade | Adjusted Linear Curve Grade | Summary Grades |
| Alabama | D | D | B | C- | F | 68.29 | 64.42 | D |
| Alaska | D | D- | D | B+ | B | 72.25 | 69.42 | D+ |
| Arizona | D | D+ | D | C | D+ | 68.80 | 65.06 | D |
| Arkansas | C- | D- | F | D+ | F | 62.63 | 57.26 | F |
| California | A | A- | C- | B | B+ | 86.60 | 87.56 | B+ |
| Colorado | D- | D+ | C- | A- | B- | 74.86 | 72.72 | C- |
| Connecticut | B+ | A- | B- | B | A- | 87.44 | 88.62 | B+ |
| Delaware | D- | F | C | C+ | B | 70.52 | 67.24 | D+ |
| Florida | B | C | C+ | C- | D- | 75.19 | 73.14 | C |
| Georgia | C- | C+ | D | D | D- | 68.54 | 64.73 | D |
| Hawaii | A- | B | B | A- | A | 89.19 | 90.84 | A- |
| Idaho | F | C- | C- | A- | C- | 72.65 | 69.93 | D+ |
| Illinois | B | B | B- | B | B | 84.29 | 84.64 | B |
| Indiana | C- | C | C- | B | C | 76.12 | 74.31 | C |
| lowa | A | A | B | A- | A | 92.23 | 94.68 | A |
| Kansas | C | C- | C | B+ | C+ | 78.25 | 77.01 | C+ |
| Kentucky | C+ | B | C+ | C | D | 76.88 | 75.28 | C |
| Louisiana | F | C- | D | D | D | 63.88 | 58.84 | F |
| Maine | D+ | C | B | A- | C- | 78.39 | 77.18 | C+ |
| Maryland | D+ | C- | B | C | A | 79.20 | 78.21 | C+ |
| Massachusetts | C+ | B | B | B+ | A+ | 87.69 | 88.94 | B+ |
| Michigan | B | B+ | C+ | B | C+ | 83.92 | 84.17 | B |
| Minnesota | A | A | A | A | A+ | 96.44 | 100.00 | A+ |
| Mississippi | D | D+ | C | F | F | 64.35 | 59.44 | F |
| Missouri | D+ | C | D+ | B | C- | 72.63 | 69.90 | D+ |
| Montana | C | C | A | A | C- | 82.67 | 82.59 | B- |
| Nebraska | C | B- | B- | A- | B+ | 83.52 | 83.67 | B |
| Nevada | C | C- | B- | D+ | C | 73.89 | 71.50 | C- |
| New Hampshire | B | C+ | A+ | A- | A | 89.48 | 91.20 | A- |
| New Jersey | B+ | A | B+ | B- | A | 89.85 | 91.67 | A- |
| New Mexico | F | D | F | C | F | 62.69 | 57.34 | F |
| New York | B- | B | C | C+ | B- | 81.25 | 80.80 | B- |
| North Carolina | D+ | C+ | C | C | D- | 71.96 | 69.06 | D+ |
| North Dakota | A- | A- | B | A | A+ | 92.02 | 94.41 | A |
| Ohio | A- | A | B- | B- | C | 84.56 | 84.98 | B |
| Oklahoma | F | C | D | C | D- | 66.34 | 61.95 | D- |
| Oregon | D+ | F | C- | A- | C | 73.61 | 71.14 | C- |
| Pennsylvania | C- | C | C- | B- | C+ | 76.35 | 74.61 | C |
| Rhode Island | D | D+ | C | B- | B- | 73.66 | 71.21 | C- |
| South Carolina | D- | C- | D | C- | F | 65.60 | 61.02 | D- |
| South Dakota | A+ | A+ | A- | A | B | 93.99 | 96.90 | A |
| Tennessee | C | C+ | C+ | C | D- | 74.37 | 72.10 | C- |
| Texas | C- | C | D+ | C- | D+ | 71.26 | 68.17 | D+ |
| Utah | B | B | C | A | A | 86.09 | 86.92 | B |
| Vermont | C+ | C+ | B | A | B | 83.92 | 84.17 | B |
| Virginia | C | C | C- | B- | B- | 76.66 | 75.00 | C |
| Washington | B- | C+ | C- | A | B | 82.01 | 81.76 | B- |
| West Virginia | F | D | F | D+ | F | 60.84 | 55.00 | F |
| Wisconsin | C+ | B | B+ | A+ | A- | 88.09 | 89.45 | B+ |
| Wyoming | C+ | C- | B+ | B+ | B+ | 83.03 | 83.05 | B |
| United States | C | C+ | C | B- | C | 77.54 | 76.11 | C |

Credit Card (continued)

| STATES BY GRADE |  |  |  |
| :---: | :---: | :---: | :---: |
|  | Average Credit Card Grade | Adjusted Linear Curve Grade | Summary Grades |
| Minnesota | 96.44 | 100.00 | A+ |
| South Dakota | 93.99 | 96.90 | A |
| lowa | 92.23 | 94.68 | A |
| North Dakota | 92.02 | 94.41 | A |
| New Jersey | 89.85 | 91.67 | A- |
| New Hampshire | 89.48 | 91.20 | A- |
| Hawaii | 89.19 | 90.84 | A- |
| Wisconsin | 88.09 | 89.45 | B+ |
| Massachusetts | 87.69 | 88.94 | B+ |
| Connecticut | 87.44 | 88.62 | B+ |
| California | 86.60 | 87.56 | B+ |
| Utah | 86.09 | 86.92 | B |
| Ohio | 84.56 | 84.98 | B |
| Illinois | 84.29 | 84.64 | B |
| Michigan | 83.92 | 84.17 | B |
| Vermont | 83.92 | 84.17 | B |
| Nebraska | 83.52 | 83.67 | B |
| Wyoming | 83.03 | 83.05 | B |
| Montana | 82.67 | 82.59 | B- |
| Washington | 82.01 | 81.76 | B- |
| New York | 81.25 | 80.80 | B- |
| Maryland | 79.20 | 78.21 | C+ |
| Maine | 78.39 | 77.18 | C+ |
| Kansas | 78.25 | 77.01 | C+ |
| United States | 77.54 | 76.11 | C |
| Kentucky | 76.88 | 75.28 | C |
| Virginia | 76.66 | 75.00 | C |
| Pennsylvania | 76.35 | 74.61 | C |
| Indiana | 76.12 | 74.31 | C |
| Florida | 75.19 | 73.14 | C |
| Colorado | 74.86 | 72.72 | C- |
| Tennessee | 74.37 | 72.10 | C- |
| Nevada | 73.89 | 71.50 | C- |
| Rhode Island | 73.66 | 71.21 | C- |
| Oregon | 73.61 | 71.14 | C- |
| Idaho | 72.65 | 69.93 | D+ |
| Missouri | 72.63 | 69.90 | D+ |
| Alaska | 72.25 | 69.42 | D+ |
| North Carolina | 71.96 | 69.06 | D+ |
| Texas | 71.26 | 68.17 | D+ |
| Delaware | 70.52 | 67.24 | D+ |
| Arizona | 68.80 | 65.06 | D |
| Georgia | 68.54 | 64.73 | D |
| Alabama | 68.29 | 64.42 | D |
| Oklahoma | 66.34 | 61.95 | D- |
| South Carolina | 65.60 | 61.02 | D- |
| Mississippi | 64.35 | 59.44 | F |
| Louisiana | 63.88 | 58.84 | F |
| New Mexico | 62.69 | 57.34 | F |
| Arkansas | 62.63 | 57.26 | F |
| West Virginia | 60.84 | 55.00 | F |

## Always Pay in Full

PERCENT OF ADULTS with credit cards who answered "Yes"to the following survey question: "In the past 12 months, which of the following describes your experience with credit cards? - I always paid my credit cards in full".

## DATA SOURCE

FINRA Investor Education Foundation, National Financial Capability Study, 2016 (2015 survey data)
http://www.usfinancialcapability.org/downloads.php

## HOW WE CALCULATED

 STATE GRADESThe grading system in this report gives the best state a score of $100\left(A_{+}\right)$and the worst state a grade of $55(F)$. All other states, using a linear curve grading method (which is a mathematical computation), are given grades scaled between these two extremes.

| STATES ALPHABETICALLY |  |  |
| :---: | :---: | :---: |
|  | Data Point | Letter Grade |
| United States | 52.44\% | C |
| Alabama | 48.35\% | D |
| Alaska | 47.92\% | D |
| Arizona | 48.86\% | D |
| Arkansas | 50.59\% | C- |
| California | 58.78\% | A |
| Colorado | 47.73\% | D- |
| Connecticut | 56.82\% | B+ |
| Delaware | 46.93\% | D- |
| Florida | 56.02\% | B |
| Georgia | 50.46\% | C- |
| Hawaii | 57.50\% | A- |
| Idaho | 45.95\% | F |
| Illinois | 55.56\% | B |
| Indiana | 51.09\% | C- |
| Iowa | 58.34\% | A |
| Kansas | 52.64\% | C |
| Kentucky | 53.03\% | C+ |
| Louisiana | 45.92\% | F |
| Maine | 49.65\% | D+ |
| Maryland | 49.88\% | D+ |
| Massachusetts | 53.35\% | C+ |
| Michigan | 56.13\% | B |
| Minnesota | 59.42\% | A |
| Mississippi | 47.95\% | D |
| Missouri | 49.20\% | D+ |
| Montana | 52.52\% | C |
| Nebraska | 51.61\% | C |
| Nevada | 52.28\% | C |
| New Hampshire | 55.14\% | B |
| New Jersey | 56.42\% | B+ |
| New Mexico | 45.35\% | F |
| New York | 54.47\% | B- |
| North Carolina | 50.10\% | D+ |
| North Dakota | 57.37\% | A- |
| Ohio | 58.07\% | A- |
| Oklahoma | 46.65\% | F |
| Oregon | 49.42\% | D+ |
| Pennsylvania | 51.25\% | C- |
| Rhode Island | 48.75\% | D |
| South Carolina | 47.19\% | D- |
| South Dakota | 60.66\% | A+ |
| Tennessee | 52.19\% | C |
| Texas | 50.53\% | C- |
| Utah | 55.18\% | B |
| Vermont | 53.44\% | C+ |
| Virginia | 51.37\% | C |
| Washington | 54.20\% | B- |
| West Virginia | 44.99\% | F |
| Wisconsin | 53.29\% | C+ |
| Wyoming | 52.99\% | C+ |


| STATES BY GRADE |  |  |  |
| :---: | :---: | :---: | :---: |
|  | Data Point | Curved Grade | Letter Grade |
| South Dakota | 60.66\% | 100.00 | A+ |
| Minnesota | 59.42\% | 96.44 | A |
| California | 58.78\% | 94.60 | A |
| lowa | 58.34\% | 93.34 | A |
| Ohio | 58.07\% | 92.56 | A- |
| Hawaii | 57.50\% | 90.93 | A- |
| North Dakota | 57.37\% | 90.55 | A- |
| Connecticut | 56.82\% | 88.97 | B+ |
| New Jersey | 56.42\% | 87.82 | B+ |
| Michigan | 56.13\% | 86.99 | B |
| Florida | 56.02\% | 86.68 | B |
| Illinois | 55.56\% | 85.35 | B |
| Utah | 55.18\% | 84.26 | B |
| New Hampshire | 55.14\% | 84.15 | B |
| New York | 54.47\% | 82.22 | B- |
| Washington | 54.20\% | 81.45 | B- |
| Vermont | 53.44\% | 79.27 | C+ |
| Massachusetts | 53.35\% | 79.01 | C+ |
| Wisconsin | 53.29\% | 78.84 | C+ |
| Kentucky | 53.03\% | 78.09 | C+ |
| Wyoming | 52.99\% | 77.97 | C+ |
| Kansas | 52.64\% | 76.97 | C |
| Montana | 52.52\% | 76.62 | C |
| United States | 52.44\% | 76.39 | C |
| Nevada | 52.28\% | 75.93 | C |
| Tennessee | 52.19\% | 75.68 | C |
| Nebraska | 51.61\% | 74.01 | C |
| Virginia | 51.37\% | 73.32 | C |
| Pennsylvania | 51.25\% | 72.98 | C- |
| Indiana | 51.09\% | 72.52 | C- |
| Arkansas | 50.59\% | 71.08 | C- |
| Texas | 50.53\% | 70.91 | C- |
| Georgia | 50.46\% | 70.71 | C- |
| North Carolina | 50.10\% | 69.67 | D+ |
| Maryland | 49.88\% | 69.04 | D+ |
| Maine | 49.65\% | 68.38 | D+ |
| Oregon | 49.42\% | 67.72 | D+ |
| Missouri | 49.20\% | 67.09 | D+ |
| Arizona | 48.86\% | 66.11 | D |
| Rhode Island | 48.75\% | 65.80 | D |
| Alabama | 48.35\% | 64.65 | D |
| Mississippi | 47.95\% | 63.50 | D |
| Alaska | 47.92\% | 63.41 | D |
| Colorado | 47.73\% | 62.87 | D- |
| South Carolina | 47.19\% | 61.32 | D- |
| Delaware | 46.93\% | 60.57 | D- |
| Oklahoma | 46.65\% | 59.77 | F |
| Idaho | 45.95\% | 57.76 | F |
| Louisiana | 45.92\% | 57.67 | F |
| New Mexico | 45.35\% | 56.03 | F |
| West Virginia | 44.99\% | 55.00 | F |

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## Carried Balance with Interest Charged

PERCENT OF ADULTS with credit cards who answered "Yes"to the following survey question: "In the past 12 months, which of the following describes your experience with credit cards? In some months, I carried over a balance and was charged interest."

## DATA SOURCE

FINRA Investor Education Foundation, National Financial Capability Study, 2016 (2015 survey data)
http://www.usfinancialcapability.org/downloads.php

## HOW WE CALCULATED

 STATE GRADESThe grading system in this report gives the best state a score of $100\left(A_{+}\right)$and the worst state a grade of $55(F)$. All other states, using a linear curve grading method (which is a mathematical computation), are given grades scaled between these two extremes.

| STATES ALPHABETICALLY |  |  |
| :---: | :---: | :---: |
|  | Data Point | Letter Grade |
| United States | 47.08\% | C+ |
| Alabama | 51.24\% | D |
| Alaska | 53.25\% | D- |
| Arizona | 50.21\% | D+ |
| Arkansas | 52.80\% | D- |
| California | 42.02\% | A- |
| Colorado | 51.01\% | D+ |
| Connecticut | 42.72\% | A- |
| Delaware | 55.30\% | F |
| Florida | 47.73\% | C |
| Georgia | 46.73\% | C+ |
| Hawaii | 44.43\% | B |
| Idaho | 49.37\% | C- |
| Illinois | 44.67\% | B |
| Indiana | 47.67\% | C |
| lowa | 40.66\% | A |
| Kansas | 49.80\% | C- |
| Kentucky | 44.19\% | B |
| Louisiana | 49.95\% | C- |
| Maine | 47.55\% | C |
| Maryland | 49.95\% | C- |
| Massachusetts | 44.56\% | B |
| Michigan | 43.19\% | B+ |
| Minnesota | 40.54\% | A |
| Mississippi | 50.20\% | D+ |
| Missouri | 48.85\% | C |
| Montana | 48.21\% | C |
| Nebraska | 45.70\% | B- |
| Nevada | 49.97\% | C- |
| New Hampshire | 47.22\% | C+ |
| New Jersey | 41.14\% | A |
| New Mexico | 51.28\% | D |
| New York | 44.32\% | B |
| North Carolina | 46.71\% | C+ |
| North Dakota | 42.66\% | A- |
| Ohio | 41.64\% | A |
| Oklahoma | 48.76\% | C |
| Oregon | 53.59\% | F |
| Pennsylvania | 48.39\% | C |
| Rhode Island | 50.86\% | D+ |
| South Carolina | 49.76\% | C- |
| South Dakota | 39.44\% | A+ |
| Tennessee | 46.56\% | C+ |
| Texas | 48.06\% | C |
| Utah | 45.01\% | B |
| Vermont | 47.18\% | C+ |
| Virginia | 48.72\% | C |
| Washington | 46.96\% | C+ |
| West Virginia | 51.48\% | D |
| Wisconsin | 45.42\% | B |
| Wyoming | 48.97\% | C- |


| STATES BY GRADE |  |  |  |
| :---: | :---: | :---: | :---: |
|  | Data Point | Curved Grade | Letter Grade |
| South Dakota | 39.44\% | 100.00 | A+ |
| Minnesota | 40.54\% | 96.88 | A |
| lowa | 40.66\% | 96.54 | A |
| New Jersey | 41.14\% | 95.18 | A |
| Ohio | 41.64\% | 93.76 | A |
| California | 42.02\% | 92.68 | A- |
| North Dakota | 42.66\% | 90.86 | A- |
| Connecticut | 42.72\% | 90.69 | A- |
| Michigan | 43.19\% | 89.36 | B+ |
| Kentucky | 44.19\% | 86.52 | B |
| New York | 44.32\% | 86.15 | B |
| Hawaii | 44.43\% | 85.84 | B |
| Massachusetts | 44.56\% | 85.47 | B |
| Illinois | 44.67\% | 85.16 | B |
| Utah | 45.01\% | 84.20 | B |
| Wisconsin | 45.42\% | 83.03 | B |
| Nebraska | 45.70\% | 82.24 | B- |
| Tennessee | 46.56\% | 79.80 | C+ |
| North Carolina | 46.71\% | 79.37 | C+ |
| Georgia | 46.73\% | 79.32 | C+ |
| Washington | 46.96\% | 78.66 | C+ |
| United States | 47.08\% | 78.32 | C+ |
| Vermont | 47.18\% | 78.04 | C+ |
| New Hampshire | 47.22\% | 77.93 | C+ |
| Maine | 47.55\% | 76.99 | C |
| Indiana | 47.67\% | 76.65 | C |
| Florida | 47.73\% | 76.48 | C |
| Texas | 48.06\% | 75.54 | C |
| Montana | 48.21\% | 75.12 | C |
| Pennsylvania | 48.39\% | 74.61 | C |
| Virginia | 48.72\% | 73.67 | C |
| Oklahoma | 48.76\% | 73.56 | C |
| Missouri | 48.85\% | 73.30 | C |
| Wyoming | 48.97\% | 72.96 | C- |
| Idaho | 49.37\% | 71.83 | C- |
| South Carolina | 49.76\% | 70.72 | C- |
| Kansas | 49.80\% | 70.61 | C- |
| Louisiana | 49.95\% | 70.18 | C- |
| Maryland | 49.95\% | 70.18 | C- |
| Nevada | 49.97\% | 70.12 | C- |
| Mississippi | 50.20\% | 69.47 | D+ |
| Arizona | 50.21\% | 69.44 | D+ |
| Rhode Island | 50.86\% | 67.60 | D+ |
| Colorado | 51.01\% | 67.17 | D+ |
| Alabama | 51.24\% | 66.52 | D |
| New Mexico | 51.28\% | 66.41 | D |
| West Virginia | 51.48\% | 65.84 | D |
| Arkansas | 52.80\% | 62.09 | D- |
| Alaska | 53.25\% | 60.82 | D- |
| Oregon | 53.59\% | 59.85 | F |
| Delaware | 55.30\% | 55.00 | F |

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## Made Only Minimum Monthly Payments

## PERCENT OF ADULTS with a

 credit card who answered "Yes" to the following survey question: "In the past 12 months, which of the following describes your experience with credit cards? - In some months, I paid the minimum payment only".
## DATA SOURCE

FINRA Investor Education Foundation, National Financial Capability Study, 2016 (2015 survey data)
http://www.usfinancialcapability.org/downloads.php

## HOW WE CALCULATED

 STATE GRADESThe grading system in this report gives the best state a score of $100\left(A_{+}\right)$and the worst state a grade of $55(F)$. All other states, using a linear curve grading method (which is a mathematical computation), are given grades scaled between these two extremes.

| STATES ALPHABETICALLY |  |  |
| :---: | :---: | :---: |
|  | Data Point | Letter Grade |
| United States | 32.37\% | C |
| Alabama | 29.73\% | B |
| Alaska | 36.34\% | D |
| Arizona | 35.69\% | D |
| Arkansas | 39.60\% | F |
| California | 33.77\% | C- |
| Colorado | 34.02\% | C- |
| Connecticut | 30.87\% | B- |
| Delaware | 32.60\% | C |
| Florida | 31.56\% | C+ |
| Georgia | 35.56\% | D |
| Hawaii | 29.18\% | B |
| Idaho | 33.78\% | C- |
| Illinois | 30.38\% | B- |
| Indiana | 33.85\% | C- |
| Iowa | 29.60\% | B |
| Kansas | 32.30\% | C |
| Kentucky | 31.14\% | C+ |
| Louisiana | 36.26\% | D |
| Maine | 29.60\% | B |
| Maryland | 29.52\% | B |
| Massachusetts | 28.81\% | B |
| Michigan | 31.12\% | C+ |
| Minnesota | 25.08\% | A |
| Mississippi | 32.35\% | C |
| Missouri | 34.89\% | D+ |
| Montana | 25.42\% | A |
| Nebraska | 30.30\% | B- |
| Nevada | 30.38\% | B- |
| New Hampshire | 23.90\% | A+ |
| New Jersey | 27.98\% | B+ |
| New Mexico | 38.18\% | F |
| New York | 32.02\% | C |
| North Carolina | 33.10\% | C |
| North Dakota | 28.44\% | B |
| Ohio | 30.00\% | B- |
| Oklahoma | 36.43\% | D |
| Oregon | 33.83\% | C- |
| Pennsylvania | 33.37\% | C- |
| Rhode Island | 33.32\% | C |
| South Carolina | 35.75\% | D |
| South Dakota | 26.38\% | A- |
| Tennessee | 31.65\% | C+ |
| Texas | 34.58\% | D+ |
| Utah | 33.06\% | C |
| Vermont | 29.29\% | B |
| Virginia | 33.77\% | C- |
| Washington | 34.12\% | C- |
| West Virginia | 39.59\% | F |
| Wisconsin | 28.13\% | B+ |
| Wyoming | 28.03\% | B+ |


| STATES BY GRADE |  |  |  |
| :---: | :---: | :---: | :---: |
|  | Data Point | Curved Grade | Letter Grade |
| New Hampshire | 23.90\% | 100.00 | A+ |
| Minnesota | 25.08\% | 96.62 | A |
| Montana | 25.42\% | 95.64 | A |
| South Dakota | 26.38\% | 92.89 | A- |
| New Jersey | 27.98\% | 88.31 | B+ |
| Wyoming | 28.03\% | 88.16 | B+ |
| Wisconsin | 28.13\% | 87.88 | B+ |
| North Dakota | 28.44\% | 86.99 | B |
| Massachusetts | 28.81\% | 85.93 | B |
| Hawaii | 29.18\% | 84.87 | B |
| Vermont | 29.29\% | 84.55 | B |
| Maryland | 29.52\% | 83.89 | B |
| lowa | 29.60\% | 83.66 | B |
| Maine | 29.60\% | 83.66 | B |
| Alabama | 29.73\% | 83.29 | B |
| Ohio | 30.00\% | 82.52 | B- |
| Nebraska | 30.30\% | 81.66 | B- |
| Illinois | 30.38\% | 81.43 | B- |
| Nevada | 30.38\% | 81.43 | B- |
| Connecticut | 30.87\% | 80.02 | B- |
| Michigan | 31.12\% | 79.31 | C+ |
| Kentucky | 31.14\% | 79.25 | C+ |
| Florida | 31.56\% | 78.04 | C+ |
| Tennessee | 31.65\% | 77.79 | C+ |
| New York | 32.02\% | 76.73 | C |
| Kansas | 32.30\% | 75.92 | C |
| Mississippi | 32.35\% | 75.78 | C |
| United States | 32.37\% | 75.72 | C |
| Delaware | 32.60\% | 75.06 | C |
| Utah | 33.06\% | 73.75 | C |
| North Carolina | 33.10\% | 73.63 | C |
| Rhode Island | 33.32\% | 73.00 | C |
| California | 33.77\% | 72.86 | C- |
| Pennsylvania | 33.37\% | 72.86 | C- |
| Virginia | 33.77\% | 71.71 | C- |
| Idaho | 33.78\% | 71.68 | C- |
| Oregon | 33.83\% | 71.54 | C- |
| Indiana | 33.85\% | 71.48 | C- |
| Colorado | 34.02\% | 70.99 | C- |
| Washington | 34.12\% | 70.71 | C- |
| Texas | 34.58\% | 69.39 | D+ |
| Missouri | 34.89\% | 68.50 | D+ |
| Georgia | 35.56\% | 66.58 | D |
| Arizona | 35.69\% | 66.21 | D |
| South Carolina | 35.75\% | 66.04 | D |
| Louisiana | 36.26\% | 64.57 | D |
| Alaska | 36.34\% | 64.34 | D |
| Oklahoma | 36.43\% | 64.09 | D |
| New Mexico | 38.18\% | 59.07 | F |
| West Virginia | 39.59\% | 55.03 | F |
| Arkansas | 39.60\% | 55.00 | F |

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## Credit Card Delinquency Rate

## PERCENT OF CREDIT CARD

accounts that are more than 90 days past due.

DATA SOURCE

Transunion, Q1 2016 Industry Insights Report, Q1 2016 data. The data was obtained at a website where the data is updated on a quarterly basis, thus the Q1 2016 data used may no longer be available at this site.
http://transunioninsights.com/IIR-2016Q1/

## HOW WE CALCULATED

 STATE GRADESThe grading system in this report gives the best state a score of $100\left(A_{+}\right)$and the worst state a grade of $55(F)$. All other states, using a linear curve grading method (which is a mathematical computation), are given grades scaled between these two extremes.

| STATES ALPHABETICALLY |  |  |
| :---: | :---: | :---: |
|  | Data Point | Letter Grade |
| United States | 1.47\% | B- |
| Alabama | 1.81\% | C- |
| Alaska | 1.17\% | B+ |
| Arizona | 1.67\% | C |
| Arkansas | 1.91\% | D+ |
| California | 1.39\% | B |
| Colorado | 1.13\% | A- |
| Connecticut | 1.30\% | B |
| Delaware | 1.59\% | C+ |
| Florida | 1.76\% | C- |
| Georgia | 2.00\% | D |
| Hawaii | 1.12\% | A- |
| Idaho | 1.15\% | A- |
| Illinois | 1.29\% | B |
| Indiana | 1.39\% | B |
| Iowa | 1.06\% | A- |
| Kansas | 1.18\% | B+ |
| Kentucky | 1.60\% | C |
| Louisiana | 2.06\% | D |
| Maine | 1.11\% | A- |
| Maryland | 1.62\% | C |
| Massachusetts | 1.22\% | B+ |
| Michigan | 1.31\% | B |
| Minnesota | 0.98\% | A |
| Mississippi | 2.35\% | F |
| Missouri | 1.38\% | B |
| Montana | 1.01\% | A |
| Nebraska | 1.10\% | A- |
| Nevada | 1.90\% | D+ |
| New Hampshire | 1.10\% | A- |
| New Jersey | 1.41\% | B- |
| New Mexico | 1.60\% | C |
| New York | 1.53\% | C+ |
| North Carolina | 1.66\% | C |
| North Dakota | 1.00\% | A |
| Ohio | 1.47\% | B- |
| Oklahoma | 1.72\% | C |
| Oregon | 1.06\% | A- |
| Pennsylvania | 1.42\% | B- |
| Rhode Island | 1.46\% | B- |
| South Carolina | 1.74\% | C- |
| South Dakota | 1.02\% | A |
| Tennessee | 1.61\% | C |
| Texas | 1.78\% | C- |
| Utah | 1.02\% | A |
| Vermont | 1.03\% | A |
| Virginia | 1.42\% | B- |
| Washington | 0.95\% | A |
| West Virginia | 1.87\% | D+ |
| Wisconsin | 0.81\% | A+ |
| Wyoming | 1.21\% | B+ |


| STATES BY GRADE |  |  |  |
| :---: | :---: | :---: | :---: |
|  | Data Point | Curved Grade | Letter Grade |
| Wisconsin | 0.81\% | 100.00 | A+ |
| Washington | 0.95\% | 95.91 | A |
| Minnesota | 0.98\% | 95.03 | A |
| North Dakota | 1.00\% | 94.45 | A |
| Montana | 1.01\% | 94.16 | A |
| South Dakota | 1.02\% | 93.86 | A |
| Utah | 1.02\% | 93.86 | A |
| Vermont | 1.03\% | 93.57 | A |
| lowa | 1.06\% | 92.69 | A- |
| Oregon | 1.06\% | 92.69 | A- |
| Nebraska | 1.10\% | 91.53 | A- |
| New Hampshire | 1.10\% | 91.53 | A- |
| Maine | 1.11\% | 91.23 | A- |
| Hawaii | 1.12\% | 90.94 | A- |
| Colorado | 1.13\% | 90.65 | A- |
| Idaho | 1.15\% | 90.06 | A- |
| Alaska | 1.17\% | 89.48 | B+ |
| Kansas | 1.18\% | 89.19 | B+ |
| Wyoming | 1.21\% | 88.31 | B+ |
| Massachusetts | 1.22\% | 88.02 | B+ |
| Illinois | 1.29\% | 85.97 | B |
| Connecticut | 1.30\% | 85.68 | B |
| Michigan | 1.31\% | 85.39 | B |
| Missouri | 1.38\% | 83.34 | B |
| California | 1.39\% | 83.05 | B |
| Indiana | 1.39\% | 83.05 | B |
| New Jersey | 1.41\% | 82.47 | B- |
| Pennsylvania | 1.42\% | 82.18 | B- |
| Virginia | 1.42\% | 82.18 | B- |
| Rhode Island | 1.46\% | 81.01 | B- |
| Ohio | 1.47\% | 80.71 | B- |
| United States | 1.47\% | 80.71 | B- |
| New York | 1.53\% | 78.96 | C+ |
| Delaware | 1.59\% | 77.21 | C+ |
| Kentucky | 1.60\% | 76.92 | C |
| New Mexico | 1.60\% | 76.92 | C |
| Tennessee | 1.61\% | 76.62 | C |
| Maryland | 1.62\% | 76.33 | C |
| North Carolina | 1.66\% | 75.16 | C |
| Arizona | 1.67\% | 74.87 | C |
| Oklahoma | 1.72\% | 73.41 | C |
| South Carolina | 1.74\% | 72.82 | C- |
| Florida | 1.76\% | 72.24 | C- |
| Texas | 1.78\% | 71.66 | C- |
| Alabama | 1.81\% | 70.78 | C- |
| West Virginia | 1.87\% | 69.03 | D+ |
| Nevada | 1.90\% | 68.15 | D+ |
| Arkansas | 1.91\% | 67.86 | D+ |
| Georgia | 2.00\% | 65.23 | D |
| Louisiana | 2.06\% | 63.47 | D |
| Mississippi | 2.35\% | 55.00 | F |

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## Credit Card Balance as a Percent of Household Income

THE AVERAGE CREDIT CARD BALANCE per borrower as a percentage of median household income is calculated using average credit card balances and dividing them by the state median income.

## DATA SOURCE

Transunion, Q1 2016 Industry Insights Report, Q1 2016 data. The data was obtained at a website where the data is updated on a quarterly basis, thus the Q1 2016 data used may no longer be available at this site. US Census Bureau 2010-2014 American Community Survey 5-Year Estimates; 2014 median household income
http://transunioninsights.com/IIR-2016Q1/
http:||factfinder. census.:ov|facestableservices isff pages/productview. xhtml? pid $=A C S 145 Y R$ S1901尔prodType=table

## HOW WE CALCULATED STATE GRADES

The grading system in this report gives the best state a score of $100\left(A_{+}\right)$and the worst state a grade of 55 (F). All other states, using a linear curve grading method (which is a mathematical computation), are given grades scaled between these two extremes.

| STATES ALPHABETICALLY |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Average Credit Card Balance | Median Household Income | Data Point | Letter Grade |
| United States | \$5,193 | \$53,482 | 9.71\% | C |
| Alabama | \$5,027 | \$43,511 | 11.55\% | F |
| Alaska | \$6,547 | \$71,829 | 9.11\% | B |
| Arizona | \$5,264 | \$49,928 | 10.54\% | D+ |
| Arkansas | \$4,735 | \$41,264 | 11.47\% | F |
| California | \$5,234 | \$61,489 | 8.51\% | B+ |
| Colorado | \$5,447 | \$59,448 | 9.16\% | B- |
| Connecticut | \$5,823 | \$69,899 | 8.33\% | A- |
| Delaware | \$5,400 | \$60,231 | 8.97\% | B |
| Florida | \$5,184 | \$47,212 | 10.98\% | D- |
| Georgia | \$5,493 | \$49,342 | 11.13\% | D- |
| Hawaii | \$5,586 | \$68,201 | 8.19\% | A |
| Idaho | \$4,793 | \$47,334 | 10.13\% | C- |
| Illinois | \$5,191 | \$57,166 | 9.08\% | B |
| Indiana | \$4,719 | \$48,737 | 9.68\% | C |
| lowa | \$4,246 | \$52,716 | 8.05\% | A |
| Kansas | \$4,944 | \$51,872 | 9.53\% | C+ |
| Kentucky | \$4,715 | \$43,342 | 10.88\% | D |
| Louisiana | \$4,898 | \$44,991 | 10.89\% | D |
| Maine | \$4,955 | \$48,804 | 10.15\% | C- |
| Maryland | \$5,858 | \$74,149 | 7.90\% | A |
| Massachusetts | \$5,151 | \$67,846 | 7.59\% | A+ |
| Michigan | \$4,678 | \$49,087 | 9.53\% | C+ |
| Minnesota | \$4,769 | \$60,828 | 7.84\% | A+ |
| Mississippi | \$4,496 | \$39,464 | 11.39\% | F |
| Missouri | \$4,881 | \$47,764 | 10.22\% | C- |
| Montana | \$4,740 | \$46,766 | 10.14\% | C- |
| Nebraska | \$4,536 | \$52,400 | 8.66\% | B+ |
| Nevada | \$5,202 | \$52,205 | 9.96\% | C |
| New Hampshire | \$5,375 | \$65,986 | 8.15\% | A |
| New Jersey | \$5,768 | \$72,062 | 8.00\% | A |
| New Mexico | \$5,243 | \$44,968 | 11.66\% | F |
| New York | \$5,402 | \$58,687 | 9.20\% | B- |
| North Carolina | \$5,151 | \$46,693 | 11.03\% | D- |
| North Dakota | \$4,356 | \$55,579 | 7.84\% | A+ |
| Ohio | \$4,890 | \$48,849 | 10.01\% | C |
| Oklahoma | \$5,145 | \$46,235 | 11.13\% | D- |
| Oregon | \$4,921 | \$50,521 | 9.74\% | C |
| Pennsylvania | \$5,037 | \$53,115 | 9.48\% | C+ |
| Rhode Island | \$5,259 | \$56,423 | 9.32\% | B- |
| South Carolina | \$5,166 | \$45,033 | 11.47\% | F |
| South Dakota | \$4,585 | \$50,338 | 9.11\% | B |
| Tennessee | \$4,923 | \$44,621 | 11.03\% | D- |
| Texas | \$5,471 | \$52,576 | 10.41\% | D+ |
| Utah | \$4,850 | \$59,846 | 8.10\% | A |
| Vermont | \$4,911 | \$54,447 | 9.02\% | B |
| Virginia | \$5,951 | \$64,792 | 9.18\% | B- |
| Washington | \$5,487 | \$60,294 | 9.10\% | B |
| West Virginia | \$4,687 | \$41,576 | 11.27\% | F |
| Wisconsin | \$4,444 | \$52,738 | 8.43\% | A- |
| Wyoming | \$5,068 | \$58,252 | 8.70\% | B+ |

## Credit Card Balance as a Percent of Household Income (continued)

| STATES BY GRADE |  |  |  |
| :---: | :---: | :---: | :---: |
|  | Data Point | Curved Grade | Letter Grade |
| Massachusetts | 7.59\% | 100.00 | A+ |
| Minnesota | 7.84\% | 97.24 | A+ |
| North Dakota | 7.84\% | 97.24 | A+ |
| Maryland | 7.90\% | 96.57 | A |
| New Jersey | 8.00\% | 95.47 | A |
| lowa | 8.05\% | 94.91 | A |
| Utah | 8.10\% | 94.36 | A |
| New Hampshire | 8.15\% | 93.81 | A |
| Hawaii | 8.19\% | 93.37 | A |
| Connecticut | 8.33\% | 91.82 | A- |
| Wisconsin | 8.43\% | 90.71 | A- |
| California | 8.51\% | 89.83 | B+ |
| Nebraska | 8.66\% | 88.17 | B+ |
| Wyoming | 8.70\% | 87.73 | B+ |
| Delaware | 8.97\% | 84.74 | B |
| Vermont | 9.02\% | 84.19 | B |
| Illinois | 9.08\% | 83.53 | B |
| Washington | 9.10\% | 83.30 | B |
| Alaska | 9.11\% | 83.19 | B |
| South Dakota | 9.11\% | 83.19 | B |
| Colorado | 9.16\% | 82.64 | B- |
| Virginia | 9.18\% | 82.42 | B- |
| New York | 9.20\% | 82.20 | B- |
| Rhode Island | 9.32\% | 80.87 | B- |
| Pennsylvania | 9.48\% | 79.10 | C+ |
| Kansas | 9.53\% | 78.55 | C+ |
| Michigan | 9.53\% | 78.55 | C+ |
| Indiana | 9.68\% | 76.89 | C |
| United States | 9.71\% | 76.56 | C |
| Oregon | 9.74\% | 76.23 | C |
| Nevada | 9.96\% | 73.80 | C |
| Ohio | 10.01\% | 73.24 | C |
| Idaho | 10.13\% | 71.92 | C- |
| Montana | 10.14\% | 71.81 | C- |
| Maine | 10.15\% | 71.70 | C- |
| Missouri | 10.22\% | 70.92 | C- |
| Texas | 10.41\% | 68.82 | D+ |
| Arizona | 10.54\% | 67.38 | D+ |
| Kentucky | 10.88\% | 63.62 | D |
| Louisiana | 10.89\% | 63.51 | D |
| Florida | 10.98\% | 62.52 | D- |
| North Carolina | 11.03\% | 61.97 | D. |
| Tennessee | 11.03\% | 61.97 | D- |
| Georgia | 11.13\% | 60.86 | D- |
| Oklahoma | 11.13\% | 60.86 | D- |
| West Virginia | 11.27\% | 59.31 | F |
| Mississippi | 11.39\% | 57.99 | F |
| Arkansas | 11.47\% | 57.10 | F |
| South Carolina | 11.47\% | 57.10 | F |
| Alabama | 11.55\% | 56.22 | F |
| New Mexico | 11.66\% | 55.00 | F |

